# **Exhibit 300: Capital Asset Summary**

# Part I: Summary Information And Justification (All Capital Assets)

#### Section A: Overview & Summary Information

Date Investment First Submitted: 2009-06-30
Date of Last Change to Activities: 2012-03-27
Investment Auto Submission Date: 2012-02-27
Date of Last Investment Detail Update: 2012-02-27
Date of Last Exhibit 300A Update: 2012-02-27

Date of Last Revision: 2012-03-27

**Agency:** 023 - General Services Administration **Bureau:** 10 - Supply and Technology Activities

**Investment Part Code: 01** 

**Investment Category:** 00 - Agency Investments

1. Name of this Investment: Federal Supply Service 19

2. Unique Investment Identifier (UII): 023-000001030

Section B: Investment Detail

1. Provide a brief summary of the investment, including a brief description of the related benefit to the mission delivery and management support areas, and the primary beneficiary(ies) of the investment. Include an explanation of any dependencies between this investment and other investments.

The FSS 19 system, which became operational in 1980 and has been incrementally enhanced, supports the FAS Offices of Supply, Acquisition and Contract Management in attaining their goals of providing best value for the customer. The system also provides support to the FAS Customer Supply Center System and GSA Advantage! system. In the event of national disasters like forest fires, work stoppage, and other emergencies, agencies can place emergency orders 24 hours a day for items like protective suits and respirators. Internal FSS 19 customers include FAS personnel located in the acquisition centers, depots in Region 2 (New York) and Region 9 (San Francisco), and the Office of Acquisition Operations and Electronic Commerce Center. External users (in other Federal agencies and the military, District of Columbia government, eligible State and local governments, and educational institutions receiving Federal funds) send orders to the FSS 19 system through other systems such as the Defense Automated Addressing System, Customer Supply Center, Warehouse Management System, GSA Advantage! for product information, and the Touch Tone Ordering System for the U.S. Postal Service. Over 210,000 customers use FSS 19 each year. FSS 19 is an end-to-end order processing system, performing all major phases of the order process. Automation features of FSS 19 include managing pricing and cataloging of items, receiving and storing stock, maintaining currency of items in stock and recommending stock replenishments, writing and correcting purchase orders, collecting and maintaining

contract information of vendors on schedule, negotiating schedules, managing the bidding process, supply decision-making and routing of customer orders to the stock or special order programs, maintaining backorders, processing cancellations, generating all depot documentation for packing and shipping stock items, providing the status of all customer orders, billing the customer, sending billing data to the Office of Finance, retrieving data on-line, maintaining summarized information on customer demand and the history of over 10 million orders, tracking vendors, and using Workload Selection Instruction so each depot can determine how to consolidate shipments based on route, carrier and/or area. FSS 19 interfaces with the order processing systems mentioned above, and with various financial accounting systems (NEAR/Pegasys).

2. How does this investment close in part or in whole any identified performance gap in support of the mission delivery and management support areas? Include an assessment of the program impact if this investment isn't fully funded.

The following performance gaps are being addressed by FSS19, directly and in coordination with supporting systems CSC and Advantage: Improving product and service offerings so that customers can select the level of service and pricing model that best meets their needs; Enhancing the customer experience by increasing visibility, consistency and customer choice regardless of customer location or product need; Increasing the efficiency, visibility and consistency of internal operations, including managing the proper balance between stock and direct delivery inventory; Integrating more fully with DoD planning and operations while attracting civilian agency users to maintain strategic balance. There would be a negative impact to many areas of the FAS CIO if this investment isn t fully funded. Specific DM&E projects would be cut. Those projects affecting legislative mandate(s) or the FAS strategic plan would have a deleterious impact on FSS19 business performance and relations with its customers if cut. FSS19 performance measure most likely would not be met. In addition, the replacement of specific components of FSS19 with functionality provided by the Enterprise Acquisition System (EAS) and by the Supply Chain Modernization (SCM) project would be slowed. Performance goals for EAS and SCM would not be met.

3. Provide a list of this investment's accomplishments in the prior year (PY), including projects or useful components/project segments completed, new functionality added, or operational efficiency achieved.

Status of projects reported in the GSA eCPIC: Implementation of the Parallel Contracting project. Implementation of the majority of the QC Functional Enhancements, with a final Sept. 2011 release on schedule. Implementation of the Supplier Report (SRC) enhancements. Implementation of the Mass Mods enhancements. Other investment accomplishments include: Complete revision of month-end processing to enable FSS19 to run a full order processing cycle. Upgrade of encryption algorithms used from 3DES to AES. Implementation of FISC phase III supporting Hickam AFB, Hawaii. Enhancements to the DoD Express and Central Asia projects supporting supply operations in Iraq and Afghanistan. Implementation of Kuwait Depot #2. Implementation of the Mods Are Remitted Electronically (MARE) project dealing with the elimination of paper Contract mods. Interface with the Enterprise Acquisition System (EAS), starting with the use of the EAS Price Evaluation Tool.

4. Provide a list of planned accomplishments for current year (CY) and budget year (BY).

Subcontracting Plan Policies Project - Plan Recognition and Intake process. Subcontracting Plan Policies Project - Plan Negotiation and Approval process. Subcontracting Plan Policies Project - Plan Performance Evaluation and Approval. LifeRay SM Forum Creation (Analysis & Development). Billing and Accounts Receivable (BAAR) CAF Modernization - Phase II. Central Asia Sourcing - Phase III. Stores Express - Phase IV. DOD Express - Phase IV. FPDS-NG - Continuing Business Rule updates as mandated by FPDS. System for Award Management (SAM) Interface for CCR/FedReg, ORCA, EPLS. System for Award Management (SAM) Interface for FPDS-NG. Purchase Order Cycle Time Report. Modify application to support Digital Certificates for selected vendors. Modify application to improve the efficiency of the Mass Contract Modification processes. Add new type of Mass Contract modifications to facilitate EAS Final Price List (FPL) approval process. On boarding new EDD-NG vendors. Project Master enhancements. First implementation of Parallel contracting. GWAC Contracts reporting enhancements. New Contract Number Assignment Logic. New email Logic. EDD Program - Modify to use BPA instead of MAS contract. Move Contract Load, Contract Mods, and WEB Services to Savvion (server used by EAS). Improve QC-ID and related role-assignment functions.

5. Provide the date of the Charter establishing the required Integrated Program Team (IPT) for this investment. An IPT must always include, but is not limited to: a qualified fully-dedicated IT program manager, a contract specialist, an information technology specialist, a security specialist and a business process owner before OMB will approve this program investment budget. IT Program Manager, Business Process Owner and Contract Specialist must be Government Employees.

2010-10-01

## Section C: Summary of Funding (Budget Authority for Capital Assets)

1.

Table I.C.1 Summary of Funding									
	PY-1 & Prior	PY 2011	CY 2012	BY 2013					
Planning Costs:	\$33.3	\$1.3	\$3.4	\$2.1					
DME (Excluding Planning) Costs:	\$0.0	\$0.0	\$0.0	\$0.0					
DME (Including Planning) Govt. FTEs:	\$3.3	\$0.2	\$0.4	\$0.2					
Sub-Total DME (Including Govt. FTE):	\$36.6	\$1.5	\$3.8	\$2.3					
O & M Costs:	\$129.0	\$21.8	\$19.5	\$20.5					
O & M Govt. FTEs:	\$12.9	\$2.0	\$1.4	\$1.6					
Sub-Total O & M Costs (Including Govt. FTE):	\$141.9	\$23.8	\$20.9	\$22.1					
Total Cost (Including Govt. FTE):	\$178.5	\$25.3	\$24.7	\$24.4					
Total Govt. FTE costs:	\$16.2	\$2.2	\$1.8	\$1.8					
# of FTE rep by costs:	71	14	15	15					
Total change from prior year final President's Budget (\$)		\$0.0	\$-0.7						
Total change from prior year final President's Budget (%)		0.00%	-2.60%						

# 2. If the funding levels have changed from the FY 2012 President's Budget request for PY or CY, briefly explain those changes:

The Division that supports the FSS-19 system was merged with the Advantage Division to create the Contract Services Management Division. The result of this merger created some greater efficiency at the operational level. While the typical cost for operations and DME have not grown significantly, the cost to complete work specified in the Strategic Action Plan Initiatives (SAPIs) has caused some level of growth in new development efforts.

### Section D: Acquisition/Contract Strategy (All Capital Assets)

	Table I.D.1 Contracts and Acquisition Strategy										
Contract Type	EVM Required	Contracting Agency ID	Procurement Instrument Identifier (PIID)	Indefinite Delivery Vehicle (IDV) Reference ID	IDV Agency ID	Solicitation ID	Ultimate Contract Value (\$M)	Туре	PBSA ?	Effective Date	Actual or Expected End Date
Awarded		GS35F0400J	NA	4730							
Awarded		GS35F4644G	NA	4730							

2. If earned value is not required or will not be a contract requirement for any of the contracts or task orders above, explain why: Earned Value Management (EVM) is used for all development projects that meet the GSA OCIO EVM requirements. EVM is not used in the following contracts, because they support Steady State components: GS-35F-5212H (Database Support); GS-35F-0164M (Open Systems Hosting Support Services); GS-35-4644G (IT Security); GS-35F-0343 (Mainframe Hosting Support Services.

# **Exhibit 300B: Performance Measurement Report**

Section A: General Information

**Date of Last Change to Activities: 2012-03-27** 

Section B: Project Execution Data

	Table II.B.1 Projects										
Project ID	Project Name	Project Description	Project Start Date	Project Completion Date	Project Lifecycle Cost (\$M)						
2011-0001	OCMS - QC Function Enhancement	Move all QC functions in FSS ONLINE to OCMS. This will let us bypass CITRIX (terminal) server and will improve application response time and user satisfaction.									
2011-0002	OCMS - SRC Enhancement	Supplier Report Card (SRC) redesign. QV has promised QI completed requirements before Nov. 2010 and has indicated that this is a very high priority.									
2011-0003	Mass Mods	Mass Mods enhancements. The consensus is that GOLDSTAR and other projects have made the Mass Mods much harder to code and test.									
2011-0005	FY11 FSS-19 Fed FTE	Federal Employee FTE dollars for management and project oversight.									
2012-0005	FY12 FSS-19 Fed FTE	Federal Employee FTE dollars for management and project oversight.									
2012-1001	DLMS Pilot Deployment	Convert the old FEDSTRIP/ MILSTRIP transactions to new									

Table II.B.1 Projects									
Project ID	Project Name	Project Description	Project Start Date	Project Completion Date	Project Lifecycle Cost (\$M)				
		DLMS XML format.							
2012-1002	Sub-K Release	Convert regional SUB-K databases into the OCMS system.							

### **Activity Summary**

Roll-up of Information Provided in Lowest Level Child Activities

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P	roject ID	Name	Total Cost of Project Activities (\$M)	End Point Schedule Variance (in days)	End Point Schedule Variance (%)	Cost Variance (\$M)	Cost Variance (%)	Total Planned Cost (\$M)	Count of Activities
2	011-0001	OCMS - QC Function Enhancement							
2	011-0002	OCMS - SRC Enhancement							
2	011-0003	Mass Mods							
2	011-0005	FY11 FSS-19 Fed FTE							
2	012-0005	FY12 FSS-19 Fed FTE							
2	012-1001	DLMS Pilot Deployment							
2	012-1002	Sub-K Release							

				Key Deliverables				
Project Name	Activity Name	Description	Planned Completion Date	Projected Completion Date	Actual Completion Date	Duration (in days)	Schedule Variance (in days )	Schedule Variance (%)
2012-1002	FY12 DME: SubK Release	Convert regional Sub-K databases into the OCMS system.	2012-03-31	2012-03-31		182	-153	-84.07%
2012-1001	FY12 DME: DLMS Pilot Deployment	Convert the old FEDSTRIP / MILSTRIP transactions to new DLMS XML format.	2012-04-30	2012-04-30		151	-123	-81.46%

## Section C: Operational Data

	Table II.C.1 Performance Metrics									
Metric Description	Unit of Measure	FEA Performance Measurement Category Mapping	Measurement Condition	Baseline	Target for PY	Actual for PY	Target for CY	Reporting Frequency		

NONE